

QUALITY POLICY

The private enterprise DANUBE-MARINE strives for successful commercial activity and development in the market of ship repair services of the seaside region in the Danube delta.

Our intention is to provide services that constantly meet customer expectations and meet the requirements for maritime safety. Achieving long-term relationships and partnerships. We will meet the growing requirements of the customer through the efficient use of resources, which is facilitated by the matrix structure of the enterprise, modern measuring equipment, new technologies and through the introduction of a quality management system at the enterprise.

The quality of services provided, flexibility, low inertia and nodal location are key factors in obtaining orders and profit.

Implementation of quality policy involves:

- ❖ focus on the customer, understanding and meeting his needs;
- ❖ focus on achieving the planned result, taking into account the opportunities and risks;
- ❖ compliance with the services provided by the requirements of regulations and rules;
- ❖ maintaining competence in key areas of activity at the appropriate level;
- ❖ maintenance of measuring instruments at the appropriate level;
- ❖ improving processes based on the analysis of customer expectations;
- ❖ systematic analysis of discrepancies and implementation of corrective actions.

The heads of the enterprise are responsible for creating conditions for the implementation of the quality system and the provisions of this policy, adhering to the principles:

- ❖ cooperation on mutually beneficial terms;
- ❖ ensuring proper working conditions;
- ❖ conscientious and persistent execution of orders;
- ❖ ensuring confidence in the results of their activities.

The functioning of the quality system depends on each team member's own contribution.

Oleg Taran
DANUBE-MARINE PE



Revised on 20.10. 2021